

Parts Authority

Auto Parts Super Stores

2/17/16

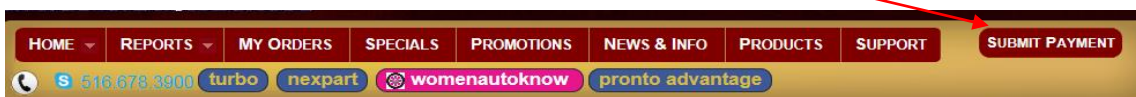
Dear Valued Customer,

The Parts Authority Family is pleased to announce that you can now, *safe and securely*, pay your bill online via <http://my.partsauthority.com> in just 4 easy steps. You can make a bulk payment on account which will be applied to your oldest outstanding bills or you can pay by selecting specific invoices. The method of payment can be done in 1 of 2 ways. Examples are cited for you below.

Method 1 via Seamless Chex: After following a few prompts and entering the required attributes (such as routing, account and check number; as well as bank header info) you are a click away from paying your bill online and in a paperless fashion. Parts Authority will submit this e-check to the bank just like a traditional hard check. You have the option to receive an e-mail confirmation once the transaction has been completed. Your payment will post within 1-2 business days. There is no fee for choosing this option.

Method 2 via Credit Card: After following a few prompts and entering the required attributes (such as card#, card expiration, ccv and billing address the card is designated for) you are a click away from paying your bill online and in a paperless fashion. You will receive an e-mail confirmation once the transaction has been completed and your payment will post within 1-2 business days. There is a 2.5% convenience fee for choosing this option.

Example Pay On Account by Seamless Chex (no fee) Step 1: Click submit payment.



Step 2: Select "On Account (Bulk Payment)" from the drop down menu.

The screenshot shows the top navigation bar with links: HOME, REPORTS, MY ORDERS, SPECIALS, PROMOTIONS, NEWS & INFO, PRODUCTS, SUPPORT, and a SUBMIT PAYMENT button. Below the navigation bar are logos for turbo, nexpart, womenautoknow, and pronto advantage. The main heading is 'SUBMIT PAYMENT' with a 'Back' button. A dropdown menu is open under the heading, showing three options: 'Select One', 'On Account (Bulk Payment)', and 'Pay Selected Invoices'. A red arrow points from the text above to the 'On Account (Bulk Payment)' option.

Step 3: Enter amount and click Seamless Chex, then click submit.

The screenshot shows the 'SUBMIT PAYMENT' page with the dropdown menu set to 'On Account (Bulk Payment)'. The 'Payment Amount' field contains '100.00'. The 'Pay By:' section has two radio buttons: 'Seamless Chex' (which is selected) and 'Credit Card'. A red arrow points from the text above to the 'Seamless Chex' radio button. Below the radio buttons is a 'Submit' button.

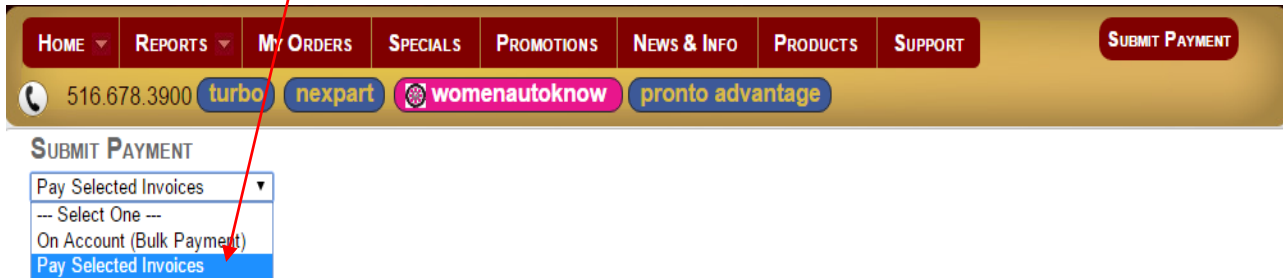
Step 4: Fill out the required check field attributes and then click Pay

The screenshot shows a virtual check form with a light blue background. The form includes fields for: Account Holder's Name, Street Address, City, State, Zip, Phone, and DATE. The 'PAY TO THE ORDER OF' field contains 'Parts Authority'. The amount field shows '\$ 100'. Below the amount field is 'DOLLARS' and a lock icon with the text 'Security Features Details on back'. The 'FOR' field contains 'Account: 64245' and 'Memo 2:'. At the bottom, there are fields for Routing #, Checking Account #, and Confirm Account #. A red arrow points from the text above to the 'PAY' button in the bottom right corner. Below the check form, there is a 'Checkout to:' section with 'Parts Authority' selected, an optional email field, and a message: 'A transaction fee of \$0 has be applied to this payment' and 'Total amount including transaction fee is \$100'.

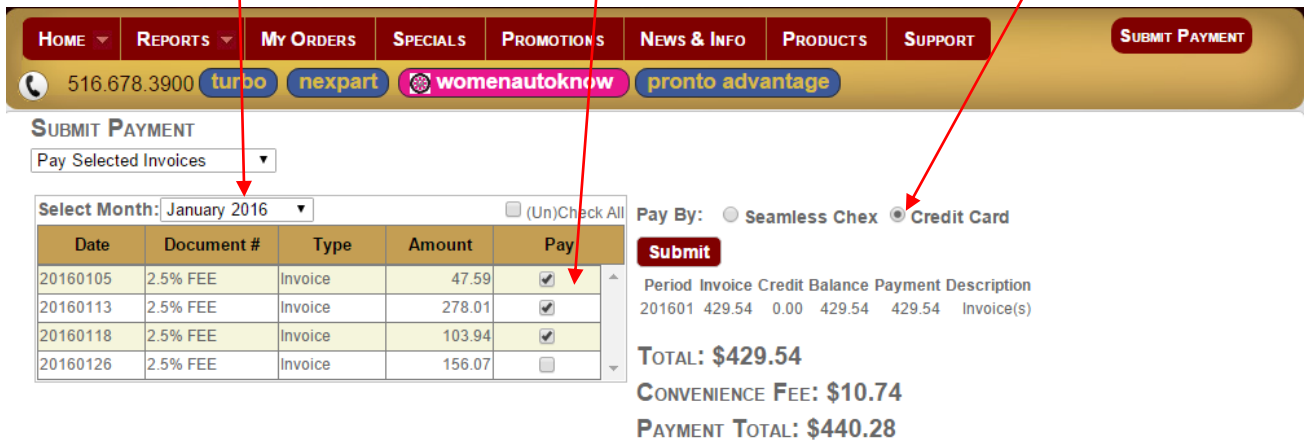
Example Pay Selected Invoices By Credit Card (2.5% fee) Step 1: Click submit payment.



Step 2: Select "Pay Selected Invoices" from drop down menu.



Step 3: Select month from drop down menu; check the invoices you wish to pay; click credit card; click submit.




Step 4: Fill out all required credit card attribute fields and then click “Pay Now” button.

Order Information * Required Fields

Invoice Number: 81

Total: 440.28 (USD)

Payment Information



Card Number: * (enter number without spaces or dashes)

Expiration Date: * (mmyy)

Card Code: * [What's this?](#)

Billing Information

First Name: * Last Name: *

Company: *

Address: *

City: *

State/Province: * Zip/Postal Code: *

Email: *

Phone: *

In Closing, we hope you find our new secure payment feature simple and user-friendly. Thank you for your continued support since 1973. We really appreciate your business.

Sincerely,

The Parts Authority Family